



IEC ACADEMY WEBINAR Q&A

The new IEC Academy Online Learning Platform

Questions	Answers
Do the courses indicate approximately how much time might be required to complete them (in total, or by module)?	We have not included time estimates as testing has shown these vary considerably based on existing knowledge, language skills, how deeply the participant follows links to recommended resources, etc.
Are the platform and individual courses also available in French?	Currently all content is in English. However, as an online system translation tools can be used, and some resources will be available in other languages (via the main iec.ch website).
Are all convenors required to finish the courses?	The courses are not mandatory; however, we would hope National Committees would want to encourage experts to complete them.
I cannot enter the academy platform with my IEC login - where could I get help?	Please contact academy@iec.ch with issues – please note you need to use the “IEC Single Sign On” option to be redirected to the IEC login page.
How can I either recommend or enrol my MT (Maintenance Team) experts to the Experts seminar?	The course for “new experts” should be relevant for all standardization experts.
Is there a roadmap of the future training?	We are flexible on this and will build courses based on demand from the community. Content for Conformity Assessment, for example, is currently being built.
Can I reopen content I have already looked at?	Yes, there may be content locked from being moved forward to but you can move backwards.
If I need to review the content whilst doing an assessment, can I reopen the course content?	It is possible to open different windows to view different content at the same time. Please note there is a small chance this might lead to problems with the recording of activity/completion.
For any further questions, please contact the IEC Academy, academy@iec.ch	